

**Sieria West Apartments  
Corneliu Cacuci  
5253 N 20<sup>th</sup> Ave  
Phoenix AZ 85017**

February 13, 2012

The Greenspan Co. / Adjusters International  
6380 E Thomas Rd #324  
Scottsdale AZ 85251

Attn: Joshua Scott  
Re: Sierra West Apartments

Dear Josh:

After the loss occurred and I received a low ball offer from Farmers I was not sure where to turn. I did not even know a service like yours existed. I am very glad that it does. Obviously, because you have been through this so many times you know exactly what to say and when to say it. In the end, you were able to double the offer Farmers made and I got all of the funds I needed to get my property looking great again. There is no way I could have done this on my own.

I want to thank you for all of your assistance in adjusting the property claim at Sierra West Apartments. You settled the loss quickly and I am very happy with the service. Believe me, if anyone I know ever suffers a loss like me, I will make sure they call you immediately. If you ever need me to serve as a reference please let me know. I will be happy to do it.

Sincerely,

A handwritten signature in black ink, appearing to read 'Corneliu Cacuci', written in a cursive style. The signature is positioned above the typed name and contact information.

Corneliu Cacuci  
Owner – Sierra West Apartments  
602-750-4416