

PKK Investments, LLC
14301 N. 87th Street, Suite 106
Scottsdale, AZ 85260

March 5, 2013

RE: Fire Loss to Apartment Building

Dear Mr. Eich:

I want to personally thank you and your team at The Greenspan Company / Adjusters International for all the assistance and perseverance in obtaining us our insurance settlement. Your efforts in achieving final resolution to this claim was most appreciated. We were recommended to your firm by a colleague of mine who also is in the Property Management business. You had handled several claims for him prior to our loss to his satisfaction. We too are very pleased with results you were able to achieve and the substantial increase in the amount of money we received for our loss. In addition, your firm was able to achieve a timely settlement and allowed us to get our apartment up and running again quickly.

The Greenspan Co/ Adjusters International and you Mr. Eich, conducted yourselves in the utmost professional manner throughout the adjustment process. That professionalism was greatly appreciated during this difficult situation. PKK Investments realizes that your firm's knowledge of the insurance policy and your negotiation skills enabled us to obtain a significantly higher settlement than was being offered by the insurance company. We would be happy to recommend you and your company to anybody and will definitely retain your services again should the need ever arise.

Thank you once again for all your assistance, professionalism, friendship and the outstanding settlement we received.

Sincerely,



Mark Parry
President
PKK Investments, LLC