



PROFESSIONAL REAL ESTATE MANAGEMENT SERVICES

February 10, 2012

The Greenspan Co. / Adjusters International  
6380 E Thomas Rd #324  
Scottsdale AZ 85251

Attn: Joshua Scott  
Re: Palo Verde Apartments – Phoenix AZ

Dear Josh :

Now that the storm has passed and the property is back and looking even better than before, I want to thank you for doing such a great job on adjusting the insurance claim.

As you remember we were faced with managing a large amount of losses all over the valley. It was a daunting task that was taking away from our core business; managing properties. Your ability to bring in a team of experts in immediately to hit the ground running made us, and our property owners, feel confident in the choice we made to hire you.

You, Dow Brooks, and everyone else on the team were fantastic. Your services pay off and we are very satisfied with the great results. If you ever need a reference please feel free to contact me.

Yours Truly,

A handwritten signature in black ink that reads 'Drew Gibson'. The signature is written in a cursive, flowing style.

Drew Gibson  
Owner T&M Professional Real Estate Management  
(602)-297-3326