

BVCA

BEVERLY VIEW CONDOMINIUM ASSOCIATION
1545 S. BEVERLY DRIVE, No. 100
WEST LOS ANGELES, CA. 90035-3061

BOARD OF DIRECTORS:

LEONARD J. BAUER
ROBERTA HAAS
RIQUETTE HOFSTEIN
JOHANNA KLEIN
OLGA SIMON

OFFICERS:

PRESIDENT: ROBERTA HAAS
V.PRESIDENT: RIQUETTE HOFSTEIN
SECRETARY: OLGA SIMON
TREASURER: L. BAUER

THE GREENSPAN CO/ADJUSTERS INTERNATIONAL
16542 VENURA BLVD, STE 200
ENCINO, CA 91436-2092

ATTN: ARNIE ABRAMSON, SPPA

DEAR ARNIE:

ALL OF US AT THE BEVERLY VIEW CONDOMINIUM ASSOCIATION WISH TO EXTEND OUR
GRATEFULNESS AND THANKS FOR A JOB WELL DONE.

IF IT WAS NOT FOR THE PERSISTANCE AND QUALITY SERVICES WE RECEIVED FROM YOU
AND OTHER GREENSPAN STAFF MEMBERS. OUR ATTEMPTS TO SETTLE OUR EARTHQUAKE (1994)
LOSS CLAIM WITH STATE FARM INSURANCE WOULD NOT OF BEEN RESOLVE IN A AMICABLE MANNER.

WE CAN NOW ATTEMPT TO MAKE THE NECESSARY REPAIRS AND BRING OUR CONDOMINIUM
BUILDING TO A PRE-EARTHQUAKE CONDITION. AND RESTORE THE HOMEOWNER'S INVESTMENT.

AGAIN, THANK YOU FOR ALL YOUR EFFORTS, WHICH RESULTED IN A QUALITY SOLUTION.

SINCERELY,



LEONARD J. BAUER

TREASURER

BEVERLY VIEW CONDOMINIUM ASSOCIATION