

CHAMBERLIN and associates 11c

February 1, 2012

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1050 E Southern Avenue, Suite D

Tempe, Arizona 85282

a a a chimberly associatedle com-

Joshua Scott The Greenspan Company / Adjusters International 6380 E Thomas Rd #324 Scottsdale AZ 85251

Re:

To:

Ashland Nortshire Properties LLC (Idle Hours Apartments)

150 E Rovey Ave – Phoenix AZ 85014

Hail Loss - October 2011

Dear Josh,

I want to write and thank you again for the hard work you put in on negotiating the insurance claim on Idle Hours.

You did a great job against Farmers. It always amazes me how insurance companies like to make up new rules when they have a large exposure. If we did not have access to the years of experience and expertise The Greenspan Co./ Adjusters International brings to the table I know we would have gotten less.

Again, please extend a special thanks to everyone, especially Dow Brooks, for their hard work in adjusting this loss.

Best Regards,

Sincerely,

Dave Chamberlin

Owner

Chamberlin and Associates