

CHAMBERLIN and associates Ilc

April 13, 2008

To:

o 480 782 5100 f 480 782 5102

1050 E Southern Avenue, Suite D

Tempe, Arizona 85282

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Joshua Scott The Greenspan Company / Adjusters International 6380 E Thomas Rd #324 Scottsdale AZ 85251

Re:

Hidden Glen Apartments 9204 S. 7<sup>th</sup> Place – Phoenix AZ Fire Loss – December 2008

Dear Josh,

I wanted to write and thank you, Dow Brooks, and everyone else who assisted with the adjustment of the Hidden Glen Apartments fire claim.

Without the experience and expertise of the Staff at The Greenspan Co. / Adjusters International I know we would not have gotten the settlement we did.

We have used your services several times now and made it part of our disaster recovery program for all of our properties. We have always gotten tremendous results with you. We look forward to a long and prosperous relationship.

As always you do a great job and make us look great to our property owners.

Thanks again.

Dave Chamberlin

Owner

Chamberlin and Associates



CHAMBERLIN and associates llc

February 1, 2012

To:

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1050 E Southern Avenue, Suite D

Tempe, Arizona 85282

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Joshua Scott The Greenspan Company / Adjusters International 6380 E Thomas Rd #324 Scottsdale AZ 85251

Re: Hidde

Hidden Glen Apartments 9204 S. 7<sup>th</sup> Place – Phoenix AZ Fire Loss – November 2011

Dear Josh,

Can you believe it? A second major fire at the same apartment complex!

It's times like this that I am glad we have The Greenspan Co. / Adjusters International on our team. I have learned in my 20+ years of being in the property management business that bad luck with strike. It's how I handle such bad luck that counts.

Having you, Dow, and all of the experts at The Greenspan Co. / Adjusters International has been a major key to our success in dealing with our large complex property claims. Your complete and professional accounting of damages puts our property owners at ease that their single biggest investment is in the best hands possible.

You do as you promise. We thank you. Our property owners thank you.

Dave Chamberlin

Owner

Chamberlin and Associates