



September 28, 2011

The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

We cannot thank you enough for the hard work you and your team did on our insurance claim. The settlement was beyond our expectations and almost double what we thought it would be. Our prized custom home in Guerneville was devastated by a fire. There was a lot of structural and interior damage and our art and contents were ruined.

We are glad we hired your services. You handled the adjusters very well and forced Lexington Insurance to step up to the plate. Heather did a tremendous job with the contents. We recovered much more than we ever thought we could have on our own. The fees we paid were worth every penny in terms of the service received. You saved us tremendous amounts of time and headaches. There is no way we could have negotiated the settlement you did.

Again, thank you for all your hard work. We will happily recommend you and your firm anytime. Please feel free to utilize us as a reference for future clients.

Sincerely,
VSP Products, Inc.

Robert R. Benech
President

VSP PRODUCTS, INC.

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