

STEVE HUNT

20424 Sierra Avenue

Tehachapi, Ca 93561

thpcstevhunt@aol.com

661.742.7087

May 19, 2014

BRUCE TIBERT

Executive General Adjuster

The Greenspan Co./Adjusters International

455 University Avenue, Ste. 350

Sacramento, Ca 95825

RE: SHAVER LAKE HOME

Dear Bruce,

Our home in Shaver Lake, California was severely damaged and our contents destroyed February 9, 2013, by fire. The loss was devastating. We not only lost furnishings and such, we lost a life's collections of memorabilia from around the world. I met with you and you explained the claim process and how The Greenspan Co./Adjusters International could assist in dealing with our insurance company. You and the entire staff at Greenspan took control of the claim process and we were compensated fully. Having dealt with insurance companies as a President of an oil company, I knew how difficult they can make the process. Further, how they typically like to under pay the insured. Because of your expert knowledge and experience dealing with insurance companies, you were able to get as much as possible from our claim.

Thank you for your hard work, compassion, honesty, and integrity in handling our claim. Furthermore, I also thank your staff for a fantastic job well done!

Sincerely,



STEVE HUNT

Shaver Lake, California