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TO: Ken Elkman
FROM: Mel Reznick and Jerry Shapiro
DATE: May 17, 2004

Now that we are finished with all of the details pertaining to the Reseda 47 fire, we want to thank you for all of your help, perseverance and patience with this matter. You are really a pleasure to work with and your attitude and performance made the whole experience less stressful than it otherwise could have been. At all times, we felt that you were there with us and that you had our interest at heart when it came to negotiating with the insurance adjuster.

Again, we thank you and I know you and I will be getting together in the near future. (If nothing else, we have to compare bamboo uses and speaker systems!)

Regards,

Mel

Mel Reznick