



25 UNION STREET • SAN JOSE, CALIFORNIA 95110 • (408) 294-6644 • (800) 252 WASH

February 17, 2011

Kenneth Crown
The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

Dear Ken,

As I have mentioned to you numerous times, we are very ecstatic over the settlement that you and Clay Gibson secured for us on our rental property loss with the Calderon's. We would never have expected a claim settlement of \$1,000,000 for our building. Considering the fact that the building was probably worth considerably less, we are quite pleased with your results. There is no doubt in our mind that had we handled the loss alone without your assistance, Travelers would have probably paid us less than half of what you ultimately recovered for us. You never stopped pursuing all the dollars that were claimed and I would strongly urge any perspective insured that suffers a major fire loss to retain your firms services. Please feel free to have any perspective customers give me or my father a call in regards to what you did for us in our claim with Travelers Insurance.

Sincerely,

Pete & Nasser Gollestani
cell (408) 294-6644