

June 18, 2007

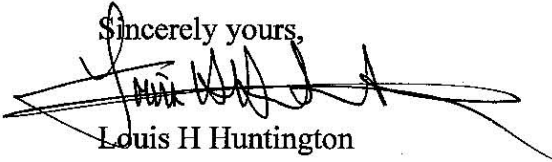
Mr. Gordon Scott  
The Greenspan Co./Adjusters International  
400 Oyster Point Blvd, Suite 519  
South San Francisco, Ca 94080

Dear Mr. Scott

My wife Roberta and I had a fire on September 8, 2005 that was probably the worst night of our lives. When we contacted the insurance company's adjuster his biggest expressed concern was that we needed to keep the cost down and use a cheap contractor for the rebuild even though we had a quality custom home. I envisioned a lot of heartburn and sleepless nights.

A friend recommended your company. We met with your people and felt better right away. I am sure that we recovered twice as much, even after your commission, than we would have working only with the insurance company people. Ms. Jessica Bivens was a pleasure to work with and was always responsive to our concerns and needs. Thanks to her we were able to get on with life and we are now back in our beautiful home feeling that we were treated most fairly.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Louis H Huntington", with a long, sweeping horizontal flourish extending to the right.

Louis H Huntington