

Calderon Tires & Wheels

798 Almaden Avenue, San Jose, CA 95110
(408) 297-5969

February 17, 2011

Kenneth Crown
The Greenspan Company
400 Oyster Point Blvd. #519
South San Francisco, CA 94080

Dear Ken:

It is especially nice to receive an additional \$30,000 payment against our business income losses as a result of the devastating fire we suffered to our warehouse facility back on November 2, 2009. We would have never believed that through your efforts, as well as your Associate, Clay Gibson, we ended up securing a building settlement of \$1,000,000.00. Considering our building was probably only worth \$150,000 with out the land, I think we made out okay... not okay... more like **incredible!**

My father and I are aware that this was a difficult loss to adjust being that there were two insurance carriers, Travelers Insurance and Oregon Mutual Insurance, insuring the building loss. However, your firms commitment in detailing all the amounts owed by each of the respective carriers allowed us to secure not only an excellent settlement on the building loss but assisted in providing the documentation the Partnership needed for the distribution of these proceeds.

Through your firm's efforts, we ended up collecting in excess of our policy limits for the business personal property claim. Your ongoing efforts in negotiating with Oregon Mutual Insurance for our business income losses (Oregon Mutual Insurance originally valued our loss of income claim at \$0) has already yielded us a \$60,000 partial payment against our claimed amount and I am sure that your office will be successful in securing the additional \$30,000 that has been claimed. Quite frankly, we never thought we had a business income loss, let alone expected to receive any monies for this portion of the claim.

Obviously, the decision to hire your firm's services was the best one we ever made. It was a wise investment and I would strongly recommend your firm's services to any owner that suffers a significant fire loss.

Sincerely,



Gus and Rosalio Calderon
(408) 355-8629