

December 20, 2013

Dear Clay,

I would like to let you know that our family is so grateful for all your help dealing with the insurance company. After our house burned down last year, we did not know where to start or how to deal with the abrupt reality we were going through. Like many people that believe their house insurance will be there for you when you need them, we learned that if you have no experience filing claims, the insurance company will give you whatever is best for them not for you!

Greenspan Adjusters International was able to maximize every dollar in the loss recovery. We know that we were not been able to recuperate as much as you did. Without your help, the insurance company would have gave us what they please. We are happy we hired your services, specially doing the inventory of the thousands of items that we did not even know we had, with your help the whole process was much easier.

Clay, I would like to extend my family's sincere thanks to you, Rino Benenati and everyone at Greenspan Adjusters International who worked on our claim, on our time, meeting with all of us was not easy. We are one big family with different schedules and your team figured out how to accommodate our needs. We greatly appreciate your guidance throughout this process.

It is my pleasure to recommend you and Greenspan Adjusters International for your efficiency and professionalism. The communication with the Greenspan team was always professional and got responses quick. It saved us much stress and time that we could continue with our life and activities.

Sincerely,

Juventino Santillan