Clay Gibson

From: Barbara Riccardi [parlando522@gmail.com]

Sent: Monday, November 21, 2011 3:39 PM

To: Clay Gibson

Subject: recommendation

To whom it may concern: When a gas explosion severely damaged my house 3 years ago I elected to hire the Greenspan company to negotiate my insurance settlement. Clay Gibson became my representative and advocate. He was able to artfully handle the numerous twists and turns in the process, our claim containing some unconventional issues that were not easy to resolve. His self-confidence and reassurance were the qualities most needed at moments when we were the most helpless as well as his tenacity during the long time that it took to complete our complicated claim. I very much appreciate the extra effort that he must have taken to help us land on our feet after this curve ball blindsided my family, and hope that he will be able to help other families who find themselves on such an unexpected detour from their lives. Sincerely, Barbara Riccardi