

**Chaim & Lea Nathan  
13141 Chandler Blvd.,  
Sherman Oaks, CA 91401**

November 21, 2011

Matthew F. Blumkin  
The Greenspan Co./Adjusters International  
16542 Ventura Blvd., Suite 200  
Encino, CA 91436

Dear Matt and The Greenspan Company,

My wife and I wanted to express our deepest gratitude for all your invaluable help in navigating with the insurance company after our home was damaged by water from a faulty valve.

We have great respect for you and your company and your professionalism and quick turnaround from the minute we first picked up the phone to call you and until the last detail of this claim was taken care of. I do not know of anyone else who is so dedicated, professional, skilled, and just so good at what they do as you are. You were always ahead of the game.

You have made this nightmare situation a great deal more manageable than had we have attempted to go at it alone.

Thank you for being there for us.

All the best,

Chaim & Lea Nathan