

December 29, 2014

The Greenspan Company/ Adjusters International
400 Oyster Point Blvd. #519
South San Francisco, CA 94080

Mr. Johnson, Mr. Migdal, and Mr. Scott,

On April 8, 2013, my mother's home and personal property were lost in a fire. My family was overwhelmed, sad and worried about how to handle her claim, how to rebuild her home and her life.

We've always been led to believe in our insurance company, so we felt sure they'd have our best interests in mind; however, we quickly learned otherwise and realized we needed help.

Upon meeting Rino Benenati, your Vice President, he thoroughly explained your company would level the playing field and would make sure we received a fair and equitable settlement from our insurance company. When Rino introduced us to Eric Metz, our confidence in your company grew and our worries and concerns were quickly put to rest.

Eric's years of insurance industry experience paid off because he successfully negotiated a settlement that allowed my mother to rebuild, not only part of her home, but her entire home to the manner in which she always wanted. Eric also fought hard to get our insurance company to pay for items they initially did not want to pay for, like the damaged driveway and landscaping. I honestly do not think I would have been able to go through this experience without Eric's dedication and ability to go above and beyond.

Hiring The Greenspan Co/ Adjusters International helped reduce my stress in trying to do all this myself. I always felt I had someone to talk to and that someone was fighting for us. I'd highly recommend The Greenspan Co/ Adjusters International to anyone going through this.

Sincerely,

A handwritten signature in black ink, appearing to read "Edie Hafdahl", with a long horizontal flourish extending to the right.

Edie Hafdahl

808-645-0629