

KENDALE GARAGE

Phone 457-4524
4825 - 17th Ave. — Corner Stockton Boulevard
Sacramento, California 95820

May 25, 1995

The Greenspan Co.
720 Howe Avenue, Suite 106
Sacramento, CA 95812

Re: Loss on July 6, 1994
Henryk Strzodka, dba Kendale Garage
Sequoia Insurance Company
Policy No.: CPP9002128
Our File No.: 70145

Gentleman:

I am writing this letter to express my gratitude and heartfelt thanks for your help, cooperation and understanding during this very trying last year. Your firm has not only departed itself with professionalism and integrity, but I feel you did your utmost to make me feel comfortable and at ease through this whole trying process. Most companies "do their jobs", but I think your company should be commended for thoughtfulness, genuine sincerity and organization. Throughout this difficult process, Frank Candido was a real pleasure to work with. He not only "got the job done", but made sure that I knew what was going on and why.

Thank you again, your company's far above average business practices made my loss somewhat easier to bear.

Sincerely yours,



Henryk Strzodka
Owner/Operator, Kendale Garage
Fire Victim