

Tom & Virginia Hawthorn
"Road's End"
77 Columbia Ave.
Roseville, California 95678 USA

September 14, 1995

Frank Candido
The Greenspan Co.
3600 American River Dr.
Sacramento, CA 95864

RECEIVED

SEP 28 1995

SACRAMENTO

RE: State Farm Insurance Companies
Claim Number: 05-A912-575
Date of loss: 1/10/95

Dear Frank:

Enclosed is a copy of the August 28 letter from State Farm denying coverage for personal property. After talking things over, we have decided to put this whole miserable episode behind us and go on with our lives. Tom pressure-washed the last water mark from the outside stucco a couple of weeks ago, and we cleaned the Dry Creek mud from the last of our phonographs just in time for his birthday party. If we had had four feet of water in everything, we would sue the -----'s for every penny in their *****!!&& company, but as it is, our losses don't justify a continuing battle. It's hard enough thinking about the upcoming rainy season without having to look back. So, you're fired!

We will go over to the State Farm agent right around the corner here and talk to him about flood insurance on our personal property, and have all of our accounts transferred. That, at least, should give Bruce Goodman a little pain, since he has had our business for years, including several automobiles as well as homeowner's insurance. So much for renewals.

Meanwhile, thanks for helping us when we needed it most. We are absolutely certain we would not have done nearly as well with the claim without your help, and the house really does look beautiful. If you are ever in this neighborhood, stop by and look around.

Sincerely,

Virginia