

December 7, 2012

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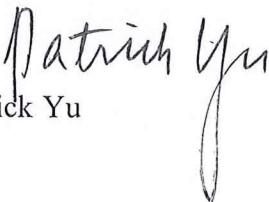
Jessica,

We were victims of San Bruno fire. The explosion and subsequent fire completely burnt our house to the ground. As you can imagine, this experience was very chaotic and traumatic for our family. It was extremely confusing and difficult to deal with Farmers Insurance and PG&E. We did not know how we were going to put our lives back together.

Luckily, we were introduced to Clay Gibson and the excellent team at The Greenspan Co./Adjusters International. It wasn't long before we realized that Clay knew what he was doing. He worked quickly to find us temporary housing, negotiated with Farmers to secure funds for rebuilding of our home and provided guidance when it came to dealing with the City of San Bruno for the rebuilding. Greenspan's inventory team was instrumental in recreating what we've lost in the fire.

There is not enough good things I can say when it comes to the expertise that came along with hiring The Greenspan Co./Adjusters International. Clay and the team did an amazing job with our recovery. We will gladly recommend you and Greenspan to anyone who's suffered a loss.

Sincerely,

  
Patrick Yu