

August 28, 2013

Mr. Clay Gibson

Greenspan Adjusters International

400 Oyster Point Blvd. #519

S. San Francisco, CA 94080

Dear Mr. Gibson,

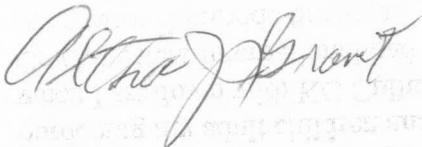
I want to take this opportunity to write to you and to thank you for your assistance with my fire claim.

When I had a major fire at my home, I knew I needed help as I'm a widower. The thought of burdening my adult children and grandkids with my claim was unsettling. I was quite relieved when I sat down with KC Cullum and found out about the great services The Greenspan Co./Adjusters International had to offer. Not only did The Greenspan Co./Adjusters International provide the amazing services you promised, you went far beyond any and all my expectations.

Your team delivered such remarkable and timely assistance; I truly would have been lost without you. Clay, you were always there to take my calls any time of the day, you guided me through the complex process involved with my insurance claim. The value that you and KC added to this experience far exceeded your fee. I would absolutely recommend you to all my friends and family if this sort of tragedy ever befell them.

I would love for you and KC to drop by for coffee any time you are in the neighborhood. Thanks again for all your help.

Sincerely,



Altha Grant