

December 1, 1991

The Greenspan Company
Robb Greenspan, Vice President
1300 Dove Street, Suite 200
Newport Beach, CA 92660

RE: Fire Loss
1/5/90
File #:5356

Dear Robb,

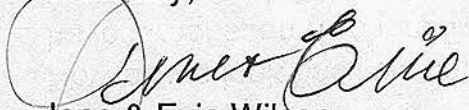
Our home fire was January 5, 1990. We have been back in our home since December 1990. The trauma of it all and distraction of all the other complications, and "little" incidents, such as our car being stolen a week later while we stayed in the Embassy Suites, etc. are finally calmed down. We are emotionally getting stronger.

Now as we look back we can say that one of the best things we did was to have Greenspan (Richard Tanitsky) help us through the process. We didn't know what to do. We had never been down this road before (and pray we never, ever will again).

When the firemen were still there and all these people handed us their cards saying to call them, we didn't know, who, what, or why? But now we know, and the wisest thing we did was to get Greenspan Public Adjuster (which was well worth the cost). The guidance and support we received from Richard Tanitsky was invaluable.

We can highly recommend your services to anyone in their time of need. Thank you for being there. Please express our gratitude to Richard.

Gratefully,



Jene & Evie Wilson
cc: Richard Tanitsky