

CARLSON INDUSTRIES, L.L.C.

1920 No. MAIN STREET
LOS ANGELES, CA 90031
TEL.: (323) 222-3007 • FAX: (323) 223-5688

April 9, 1999

Mr. Robb Greenspan
The Greenspan Co./Adjusters International
16542 Ventura Boulevard, Suite 200
Encino, CA. 91436

RE: Fire Loss 2/13/99 at The Brewery
Your File Number: 9166

Dear Robb:

Thank you for all your help in resolving our claim which occurred at "The Brewery" on February 13, 1999. Although in dollars this was a relatively small loss for us, compared to what could have happened had our many buildings burned, the assistance you and your office gave us relieved my staff from the burden of dealing with all of the work created by a fire loss.

Though the insurance company responded quickly to our claim, they still required us to prepare bids and negotiate an answer. We feel that by bringing in The Greenspan Co./Adjusters International you relieved us of the responsibility of collecting these bids and determining the scope of work. You sped up the claims process and produced an answer (dollars) that enabled us to repair the building and do some remodeling as well.

I hope never to need your services again (no fires!). If one should occur, we will call you first. Again, thank you for your help.

Sincerely,



Richard Carlson
Carlson Industries LLC

RC:bb