Mr. Sidney Greenspan The Greenspan Company 3550 Wilshire Blvd Los Angeles, CA 90010

Dear Mr. Greenspan:

I am writing this letter to thank you for the tremendous help and attention your representative Arnie Abramson extended to me during the reconstrucion of my 10 Unit building on Flores St;

When my apartments were damaged by an arson fire in May 1985, I did not know where to turn for help and advice. How to begin the process of negotiations with the insurance adjusters and contractors, and how to start repairing the damage!

I was completely lost and depressed by the task that lay ahead of me!

Out of nowhere appeared a smiling Robb Greenspan who explained and offered the services of your company, which I gratefully accepted. He in turn introduced me to Arnie Abramson who was at my side daily, organizing, negotiating, and supervising the repairs to the building.

I am completely satisfied with the outcome of the re-construction as well as all financial arrangement made. I am very happy to have done business with your company and am particularly grateful to Arnie Abramson for helping me through a bad period in my life!

Sincerely yours

Elise Tairelson

Elise Danielson

1114 N. Flores Street: West Hollywood, CA 90069;

Ph: (213) 938 - 1141