



EMPIRE STATE BUILDING 350 5th AVENUE - SUITE 5522 NEW YORK, NEW YORK 10118 (212) 564-3078 FAX (212) 967-9065

November 16, 1995

(213) 749-5487

FAX (213) 747-4008

ROBB GREENSPAN The Greenspan Co. 17835 Ventura Blvd. Encino, CA 91316

Dear Robb,

I want to thank the Greenspan Co. and especially you, for the great work you did in handling my recent loss and claim with Liberty Mutual.

As you know, a loss like we had can be devastating to a business, if it is not handled quickly and efficiently.

You and your company were extremely helpful in every way. What could have been a disaster for us turned out to be, with your help, something we were able to handle.

I want you to know how grateful our company is for your help.

Sincerely,

DON BARON

Chairman of the Board

DB:sf

ALBERT NIPON

GIVENCHY

· Scassi.

ADOLFO

T.K.S



(213) 749-5487 FAX (213) 747-4008 EMPIRE STATE BUILDING 350 5th AVENUE - SUITE 5522 NEW YORK, NEW YORK 10118 (212) 564-3078 FAX (212) 967-9065

June 5, 1995

Mr. Robb Greenspan The Greenspan Company 16501 Ventura Blvd., #410 Encino, CA 91436

## Dear Robb:

I would like to take this opportunity to commend both you and your staff, especially Jerry Fleischman and Bill Rake, for the tremendous effort and hard work in the handling of our fire claim. Without your expertise and knowledge, the claim would not have been settled as efficiently and in such a timely manner.

The positive approach and the professionalism displayed by them had much to do with the successful outcome of this complex claim. We look forward to working with your company in the event of future claims, and would strongly recommend the services of your company to others.

Sincerely.

Don Baron

Chairman of the Board

DB:sf

ALBERT NIPON

· Scaasi · ADOLFO · ]

Peter Paul