

DESERT SANDS R. V. & MOTEL
1940 N. Boulder Highway
Henderson, NV 89015

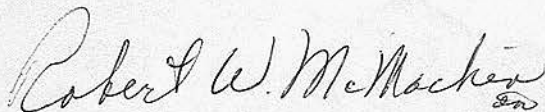
October 23, 1995

To Whom It May Concern

This letter is to commend Mr. James Feller. Greenspan Company, 3600 Wilshire Blvd, Los Angeles, CA 90010, for claims services provided after a fire at our motel.

The claim was handled in a most professional and expedient manner.

Sincerely,

A handwritten signature in cursive script that reads "Robert W. McMackin". The signature is written in dark ink and includes a small flourish at the end.

ROBERT W. McMACKIN
Owner

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