

November 16, 1992

C.C. SUPPLY Dist. Co.
4461 Flamingo Road, Unit 153
Las Vegas, NV 89103

James Feller
Greenspan Company
3600 Wilshire Blvd.
Los Angeles, CA 90010

GREETINGS JIM:

I'm so glad you were persistent the morning after our fire. If you hadn't made time that day, I still wouldn't be finished with this disaster. Unless you've been there you really don't realize it's not cut and dry.

You were so right about needing help. Being so under insured, I thought it would go smoothly. Boy was I wrong. When it started out you were to be a convenience not a necessity. My staff and I soon learned why companys like yours are a NECESSITY. Everything you told me could happen did happen and some things even your adjusters still can't believe.

I also took your advice about some things to check and change on my insurance policy. If this should happen again, I'll be in a better position to deal with it but I'll still call you. No one should be put through what my company and staff had to go through alone! I've already told some friends about things to ask their insurance agents too!

I know this is your job but thank you for being caring also. This made it easier. A very BIG BIG thank you to Joe LaBrunda who had to put up with so much on our behalf and Wendy Johnson for her work on our loss income. You're all great!!

Thanks Again. Keep up the good work gang!



Cheryl Clark
Owner