

Bethel M. Jones
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October 5, 2009

THE GREENSPAN CO./ADJUSTERS INTERNATIONAL
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

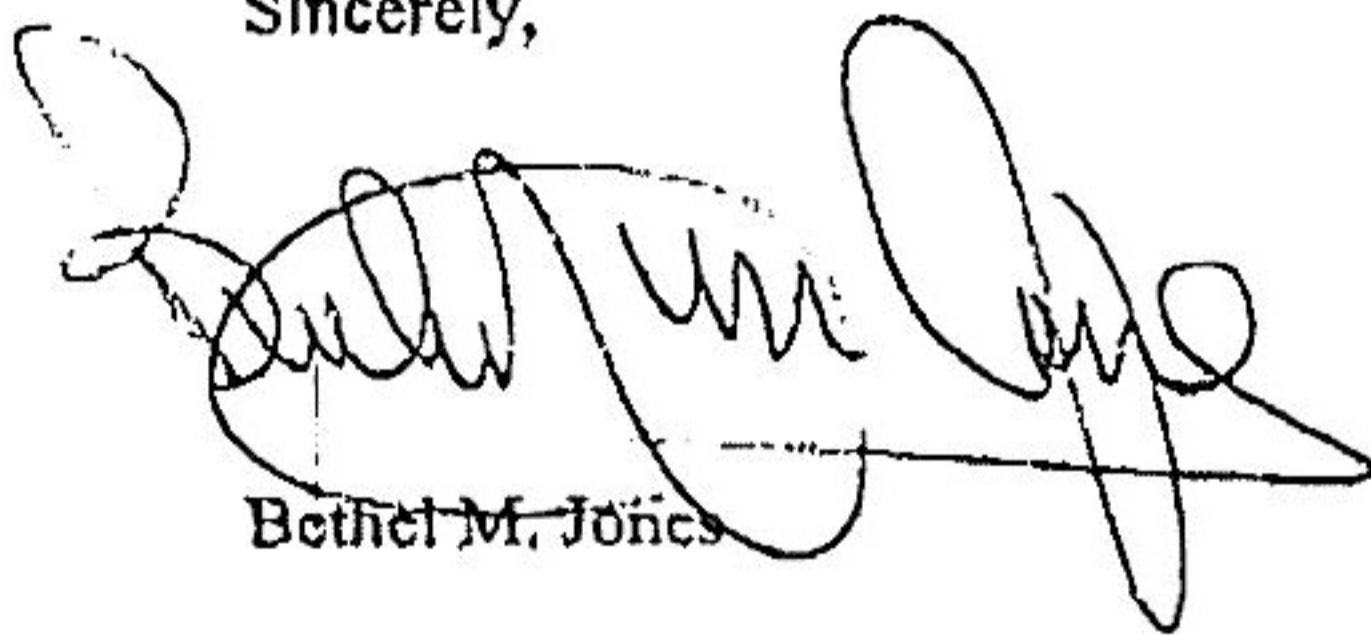
Dear Sirs:

I would like to take a moment to commend your company and adjusters in the manner that you handled my claim with my insurance company in such a professional manner in my unfortunate time of need due to my home fire.

KC Cullum was on site hours after the incident to assess my needs and assign two great adjusters Erin Jordan and Clay Gibson to get me through the maze of this ordeal and settle my claim with very little stress on my part with my insurance company and get me all that I was entitled to.

Thanks again Erin and Clay and "2 Thumbs Up" to you and Greenspan!

Sincerely,



Bethel M. Jones