Mr. Bill Greenspan,

The Greenspan Co.,

400 Oyster Point Blvd., Suite 210,

South San Francisco, Ca. 94080

Dear Bill:

Thank you for the great work helping with my insurance claim. Your fee was earned and then some.

The settlement would have been much smaller if it hadn't been for the Greenspan Company. You took care of all the hassels and paperwork with the insurance company, and got a settlement that I am more than happy with.

In the confusing time after the fire it was nice to have someone on my side. You had answers to all my questions, and were always there to help. There is so much that would have been overlooked if it wasn't for the wonderful job done by you and your people.

I can't thank you enough, and would recommend the Greenspan Company most highly.

Thank you,

Doris L. Giampapa

(415)689-2733