

December 23, 2013

Clay Gibson

Greenspan Adjusters International

400 Oyster Point Blvd. #519

S. San Francisco CA 94080

Dear Clay,

I want to thank you and your team at The Greenspan Co./Adjusters International for the help that you have provided me and my family with our most recent fire claim. You have helped us navigate through not one but, two evens and allowed us to manage our claims effortlessly through you and Greenspan Adjusters International.

I want you and the Greenspan team to know how grateful we are for your diligence in holding our insurance company accountable and make the claims process proceed smoothly.

You, Rino Benenati, Erin Jordan and your entire team guided us effortlessly... well, okay, you guys did all of the work! These were absolutely the best worst experiences of our lives. You guided us with ease through the process of becoming whole again and we appreciate you all and the work that you have done for us. Choosing The Greenspan Co./Adjusters International to deal with our insurance company was the best choice that we made personally and professionally and we would make the same decision again.

Greenspan Adjusters International is absolutely the greatest! Thank you for your help and support.

Sincerely,

The Taylor Family