

June 10, 2007

The Greenspan Co./Adjusters International
400 Oyster Point Blvd. Ste. 519
S. San Francisco, CA 94080

To Whom It May Concern:

We thank you for all Greenspan has accomplished in settling our fire claim with our Insurance Company. Please extend our personal thanks and appreciation to the team lead by Jessica Bivens.

So many decisions and not knowing which way to turn, the team offered the best service around. Within days of our fire, while Dave and I were trying to figure out what to do, the team expeditiously assisted and guided us through the situation.

During the inventory exercise, it was obvious the Insurance Company adjusters were not properly assessing the fire damage of our home. Jessica and the team of experts properly assessed the damage and submitted the 'proper costs and damages'. Jessica's determination and professionalism successfully negotiated a fair and equitable settlement for us. The fee which we paid was well earned and fair considering what the Insurance Company would have paid us.

Again, thank you, Jessica, and the team for a job well done. Dave and I highly recommend anyone who experiences a loss to call your firm.

Sincerely,



Dave & Debe Data