

ALOHA PROPERTY MANAGEMENT

June 27, 2012

The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

First and foremost I want to express my most sincere gratitude for all of your, and the entire Greenspan Co./Adjusters International, hard work in handling my insurance loss. Specifically, your amazingly detailed knowledge about the claims process, my rights under the law, and the coverages contained in my policy, which I wasn't even aware of, were immensely valuable. I was overwhelmed immediately after the fire incident and was apprehensive when I was approached by many different service professionals and public adjusters. Your representative, K.C. Cullum was, without a doubt, the most professional and helpful during a very difficult time. He provided a lot of preliminary information and asked nothing in return. As the dust settled from the initial shock, it was only natural that I decided to pursue your services to protect my rights with my insurance carrier.

The insurance company initially estimated the loss at \$700,000. Thankfully, with help from you, our recovery was more realistic. You, and the team at the Greenspan Co./Adjusters International certainly know how to navigate through an insurance claim. I was more than happy to pay the contingency fees on my \$2.6 million settlement and actually considered it a bargain considering what a large amount of effort and expense was expended by the Greenspan Co./Adjusters International and its sub-contractors in determining the amount of my loss. Your fees were well earned. Please feel free to use me as a reference for any of your potential clients as I have learned that I would never again go unrepresented when dealing with an insurance loss.

Very truly yours,



Anthony Keslinke
President

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