



DAVID ORGELL

August 11, 2011

Arnie Abramson, SPPA, Partner
The Greenspan Co./Adjusters Int'l.
16542 Ventura Blvd. #200
Encino, CA 91436

Re: Water Damage Loss, Dec., 2010
David Orgell and Ritmo Mundo
Beverly Hills, CA

Dear Arnie,

I just wanted to take a moment to personally extend our heartiest thanks and appreciation for a job well done by you and your associate, Martin Altman.

When our water main broke and flooded us out, we did not know how to handle our claims as this was new and daunting to us. Martin Altman of your company showed us what you can do for us and we elected to have you represent us.

Arnie, as our adjuster, you put us in the best light with the insurance companies and were able to collect our losses AND allowed us to hang on to the damaged stock so it did not get into the market place and possibly damage our good names and reputations.

We are very thankful for the results you achieved and would recommend you and your company to any business or individual who suffers an insurance loss in the future. Please don't hesitate to call on any of us.

Sincerely,

The Soltani Family
Rahim, Korosh and Ali