

November 16, 2007

Mr. Bruce Tibert
The Greenspan Co.
3620 American River Drive
Sacramento, CA 95864

Dear Bruce:

Thank you for all the work you did for us with Allied on our claim after the fire. I really appreciate it. I'm sure I would have lost patience on it long ago.

I am very satisfied with all your work. It will be good to pack away all the insurance file and get on to other things.

My best wishes to you for Thanksgiving and the Christmas holidays.

Sincerely,

Edith Hoffman