



TRIPLE G DAIRY, INC.

29115 W. BROADWAY RD., BUCKEYE, AZ 85326 Phone: 623-386-4565 Fax: 623-386-7969

January 26, 2011

RE:

Triple G Dairy Fire Loss

Buckeye, AZ

Dear Mr. Eich:

I want to personally thank you and your team at The Greenspan Coropany/Adjusters International for all the assistance and perseverance in obtaining us our insurance settlement. Your efforts in achieving final resolution to this claim was most appreciated. We would not even have gotten a settlement by now and even if we had, it would have been substantially less than what you and your team were able to negotiate on our behalf. When you and your team were retained, we had mounting expenses and were getting nowhere with the insurance adjuster in getting compensated for these costs. You went to work to bring the claim back on track. In addition, the team of experts Greenspan put together greatly assisted us in determining the true scope and cost of outstanding work that needed to be done yet.

The Greenspan Company, and you Mr. Eich, conducted yourselves in the utmost professional manner throughout the adjustment process. The professionalism was greatly appreciated during this difficult time at the dairy. Triple G Dairy tealizes that your firm's knowledge of the insurance policy and your negotiation skills enabled us to obtain a significantly higher settlement than was being offered by the insurance company. We would be happy to recommend you and your company to anybody and will definitely retain your services again should the need ever atise.

Thank you once again for all your assistance, professionalism, friendship and the outstanding settlement we received.

Sincerely,

Ben Gingg Triple G Dairy