

From: "Jerry Hassler" <j.hassler@cox.net>
To: "Scott Eich" <scott@greenspan-ai.com>
Subject: Thank you
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Scott

I just wanted to take a minute to say "thank you" for all the work and help you are doing on my claim. After looking at the repair estimates, the personal property worksheets that Heather and her group are working on, I realize that I couldn't do this myself.

I'm sure when this is all over, my house will be better and we will be better off because of your work and help. Thank you again

Jerry