

DANIEL FUMBARG

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May 1, 2008

Dear Mr. Scott

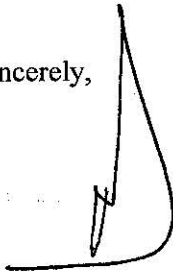
I am writing you to extend my sincere gratitude for your teams' assistance in handling my insurance claim. You and your entire team were instrumental in making my claim go smoothly.

As an out of state property owner it was very important to me that I could trust in you to make sure my claim was handled as fast as possible and with my interests in mind. Your hard work and constant communication with me helped me not only to understand the process but also to know I was getting the best settlement possible.

Dealing with the insurance company is very difficult as they have the upper hand in knowledge about the insurance policy. You and your team definitely leveled the playing field on my behalf. In the end I received a better settlement than I could ask for and I have been able to get my apartment back earning income.

Thank you again for all your effort and great results!

Sincerely,

A handwritten signature in black ink, appearing to be 'Daniel Fumbarg', written in a cursive style.

Daniel Fumbarg