

Fred Dimas
7551 W Crystal Ave
Glendale, AZ 85308
602-616-5703

April 28, 2011

Mr. Joshua Scott
Executive General Adjuster
The Greenspan Co./Adjusters International
6380 E Thomas Rd.
Suite 324
Scottsdale, AZ 85382

Dear Mr. Scott,

In this fast paced world we sometimes forget to stop and thank the people who helped us sort through what was a very stressful time. When tragedy struck, and I was consumed with taking care of my mother, you stepped in and made life easier, sorting through the endless maze of insurance company red tape that we surely wouldn't have been able to unravel on our own. Through it all, you managed to keep your focus on the most important part of the puzzle, the insurance money necessary to rebuild my mother's home. All of this was done while allowing me time to spend worrying about her, and nothing else.

Again Josh, thank you and your associates for all the effort you put forth on our behalf. You made it such a pleasure to do business with you and your company. I can't imagine what we would have done without you and without Greenspan's service. If you ever need me as a reference, please feel free to call me.

Thank You,

A handwritten signature in cursive script that reads "Fred Dimas". The signature is written in dark ink and is positioned below the typed "Thank You,".

Fred Dimas