

TOLL FREE 1 888 682 775; www.hillbillyusa.com

24 November 2010

Matthew Blumkin Greenspan Company 16542 Ventura Blvd., Suite 200 Encino, CA 91436

Re: Fire insurance Claim

Dear Matt,

We wanted to write a letter of thanks for the help provided to us by you and The Greenspan Company with our insurance claim.

On the morning of the fire it was overwhelming to deal with all the people involved, we had just lost our whole building and all our inventory. Firemen, insurance persons, city building and safety officials were all asking questions as well as employees turning up for work.

Fortunately representatives from Greenspan were on the scene and quickly able to point us in the right direction. After we met with you and reviewed our insurance policy and situation we breathed a sigh of relief. We were relieved to have a professional with a good understanding of how policies and insurance companies worked.

In the months following you worked quickly and diligently on our claim and we are more than satisfied with the results and would recommend Greenspan's services to anyone who is unfortunate enough to fall into these circumstances.

If you require any references please feel free to use our name and contact us.

Sincerely,

Manager

Hill Billy USA, LLC