

Ronald Rosate
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Van Nuys, CA 91405

The Greenspan Co./Adjusters International
16542 Ventura Boulevard, Suite 200
Encino, CA 91436

re: Hurricane Claim

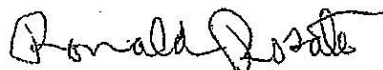
To whom it may concern:

This letter is long overdue, but it is as strong as it happened yesterday. We own a shopping center in Ashville, North Carolina. It sits on 3 1/2 acres. We were hit by the flood/hurricane Ivan and Betty in a two-week period. All of the tenants had to leave, the supermarket, the hardware store, the tanning salon, the cleaners, and all others.

We tried to get help from the State of North Carolina, FEMA, Army and all Government Agencies and our Insurance Company. Nobody could or would help. They all refused to help no flood insurance, one reason after another. When I got back to Los Angeles, we found out about Arnie Abramson at The Greenspan Company.

I called Mr. Abramson, we met and I gave him the insurance papers. He was always right on the job, he understood the problems. He is a first class professional. He did what nobody else could do. He came up with the ideas and answers to make a difference. He was able to get us over \$60,000 and then some. Point being he was the only one that could have done the job. I would recommend his service to anybody. He is the one for the job. He took on the whole insurance company and won! Thanks Arnie!

Thank you,



Ronald Rosate
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