

Feb 15-88

Dear Mr Greenspan:

My Husband and I would like to take this opportunity to compliment you on the exemplary work of two of your adjusters, Kenneth and Robert Brown. Their sincere concern and outstanding effort for our welfare, while working together as a team gave us great comfort.

Relieving us from daily responsibilities that were required on such a great loss as our fire was. Ken acquiring contractors, appraisers and other personal duties were lifted from our minds that were practically in shock.

It not only have we enjoyed a good business relationship but we think of them as personal friends.

We are certain if we had not acquired The Greenspan Company with the assistance of Ken and Robert Brown with their experience and knowledge we would not have had such an accurate claim.

Our experience has left us with great respect for the adjusters and especially of Greenspan Company. A demonstration of effort and quality.

I am overwhelmed with gratitude.

Sincerely

Mrs. Mrs Chris Davis