July 13, 1995

5461 NEWCASTLE AVENUE
ENCINO, CALIFORNIA 91316
(818) 996-2317 FAX (818) 996-0811

Mr. Joe La Brunda Executive Adjuster The Greenspan Company 3600 Wilshire Blvd. Suite 300 Los Angeles, CA. 90010-0025

Dear Joe,

I just wish to take this opportunity to thank you for the exceptional job you did relative to my claim for earthquake damage repairs to my house located at 4250 Costello Avenue, Sherman Oaks, CA.

There are not enough words to express my gratitude for the manner in which you represented me with Allstate Insurance Company. I found it short of amazing of how you were able to get for me the amount when one considers the original amount that was offered.

Through your efforts I received an increase of over 38% from the offer that was presented to me which would have been far too little to repair the damage. I again must say that your efforts were short of amazing.

I would be more then willing to recommend your services to anyone who finds themselves in a position similar to mine.

Sincerely,

Lewis H. Holzman