

# HAZEL PARK CONGREGATIONAL CHURCH

The United Church of Christ

1831 EAST MINNEHAHA AT VAN DYKE

ST. PAUL, MINNESOTA 55119

PHONE 735-2555



**JOHN C. HEAL**  
Minister

**SHIRLEY C. STOOS**  
Associate Minister

April 8, 1988

Mr. Kenneth Crown  
The Greenspan Company  
400 Oyster Point  
So. San Francisco, CA 94080

Dear Ken:

I want to extend my personal thanks to you and to your company for the outstanding job you did for us as adjustor for our fire loss.

When news came of the nearly-total loss of our rental home in Aptos, California, my wife and I were in a state of shock. Living over 2000 miles away in St. Paul, Minnesota, we scarcely knew where to turn or what to do.

Fortunately we were contacted by your company and your services were offered at a most reasonable rate. I believe we were also fortunate in having you, Ken, take our case.

All of the necessary work was done to obtain for us a full settlement of our loss. In a prompt and professional manner you took charge of the job and did much to relieve our fears about settling matters from such a great distance. The size of the settlement from our insurance company was also much larger than our hopes and expectations. You have done more than earn your modest fee.

The work has now begun to rebuild our home. We look forward to having a finer house than we lost. We shall always be in your debt for helping to turn a painful experience into a positive one.

Cordially,

A handwritten signature in cursive script that reads "John C. Heal".

John C. Heal