

GENERAL PLATING COMPANY
QUALITY METAL FINISHING

P.O. BOX 7626
LOS ANGELES, CALIFORNIA 90007

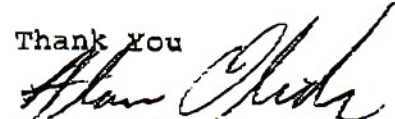
951 WEST VERNON AVENUE
LOS ANGELES, CALIFORNIA 90015

TELEPHONE: (323) 234-9201 • FAX: (323) 234-9203

The Greenspan Co.
Doug Lavene
Arnie Abramson
16542 Ventura Blvd.
Suite 200
Encino, Ca. 91436-2092

Thank You for the precise and most professional service that your company provided to us. We had a previous loss due to a burglary which we handled ourselves and the insurance Co. really treated us unfairly and applied deductions, discounts, and many unheard-of discounts. The fire loss claim that was brought to you was settled precisely, quickly and professionally. I strongly believe the Insurance co. settled in a fair manner only because of your professional claims management organization. Please if you ever need an endorsement just call me anytime. My phone numbers are: work 323 234-9201, Cell 323 691-3500 and home phone 818 360-4384, I will talk to anyone with pleasure.

Thank you


Alan Olick president