

**TURF LIQUORS, INC.**

**6976 ARLENE DRIVE**

**WINTON, CA 98388**

**PHONE: 209-489-5952**

October 28, 2009

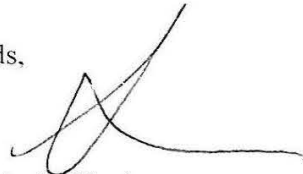
The Greenspan Company/Adjusters International  
400 Oyster Point Blvd., Suite 519  
South San Francisco, CA 94080

Our life long business and commercial building suffered a terrible fire back in February 2008. There were so many issues that were over-whelming: co-insurance penalties, business interruption schedules, lost inventory, proper amount of the building damage. We did not know where to even begin with the insurance company.

The help of your team was tremendous. You arranged for estimators to measure the damage. Heather Connell of your inventory team had a tremendous knowledge on how to count and price all the items that were destroyed. Your CPA, Chris Glenister, did an excellent job of advocating the best possible scenario to the insurance company's accountant. And, the recovery on building damage was such that we were able to get your fees paid and end up with a better structure. We cannot thank you enough for all the hard work. Your help was invaluable in getting our business and building back up and running. The \$87,000 we spent for your company's fees was well worth it because our recovery was at policy limits. Great job!!

We highly recommend your services and expertise. Please feel free to have anyone contact us as an excellent reference.

Best regards,

A handwritten signature in black ink, appearing to be 'Charlie & Andy Singh', with a long horizontal flourish extending to the right.

Charlie & Andy Singh  
Owners