

Merle A. **Holman** Enterprises  
Gen. Engineering & Gen. Constructor  
License A & B # 138430-- Since 1953

209) 605-7710 Days  
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P.O. Box 1507  
Oakdale Calif. 95361

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Mr. William J. Burns  
The Greenspan Co.  
3600 American River Drive, Suite 145  
Sacramento Calif. 95864

Sept. 27 1996

Dear Bill:

Now that we are close to finishing our claim with Allied Group Insurance, I wish to thank you for your expert help in bringing my claim to a most satisfactory conclusion. Allied was incredibly slow and not at all helpful to me, before your intervention.

Through your persistence you were able to bring about a very satisfactory settlement, far more than I could have obtained by myself. Your staff has been exceptional in their willingness to help me and you have proven your value to me many times over. Because of your most capable involvement, I was freed up to take care of running my business without having to worry about the complicated portions of this loss.

I only wish I had known about your services when my loss occurred. Your involvement from the outset would have made life even easier.

Although I may have thanked you personally, I wish to formally thank you and your staff for your and their personal touch!

Thank You.



Merle A. Holman