

DMJM

November 9, 1990

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Mr. Ken Crown
The Greenspan Company
400 Oyster Point Blvd. #519
South San Francisco, CA 94080

Dear Ken:

I want to express my thanks to you and the Greenspan Company in your professional handling of my recent fire claim at 1661 Fulton Street. Immediately following the fire, it became clear that dealing with the insurance company, inspectors, Contractor, etc. was going to be both taxing and time consuming. It was a great relief to be able to put the entire matter in your hands.

Though I would hope I should never need to call upon your services again, should another misfortune occur, I would not hesitate to use Greenspan.

Sincerely,



Wade Joffrio