

# 나 성 밀 알 교 회

## L.A. MILLAL CHURCH

Pastor : DONG CHENG KWACK

목사 : 광 등 청

404 N. Van Ness Avenue., Los Angeles, California 90004

Telephone : (213) 461-4906

November 13, 1995

Mr. Thomas Lee  
The Greenspan Company  
3600 Wilshire Blvd. Suite 300  
Los Angeles, CA 90010

Dear Mr. Lee

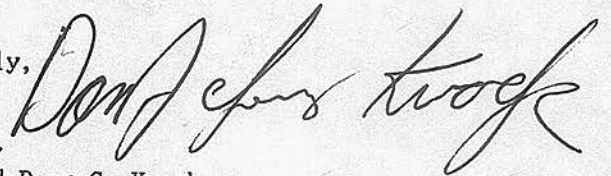
I would like to thank you and the Greenspan organization for the professionalism that you exhibited in processing our fire damage claim. You and your organization handled the claim promptly and very efficiently. You were also very polite and courteous in response to any questions that I had had.

I would also like to thank you for bringing to my attention, additional coverage that I had at the time, but was not aware of.

Again, thank you very much for the professionalism and courtesy shown to me by you and the Greenspan Company. I wish you all the success in the world.

Keep up the GREAT work.

Sincerely,



Reverend Dong C. Kwack