

MYRNE MADONNA

Dear Mr Greenspan -

It was great to meet you.
Now, I must tell you I wish
we could have had you
handling our claim several
months ago. you are a very
sharp business man and we
really appreciate your real
interest in our Bio Case.

It is very gratifying to work
with a Specialist that Cares!!

Thank so much - Now we
can anticipate the future so
the case will be closed soon

Sincerely,

Myrne Madonna

MEMO

FROM

Hammett's

Women's Apparel

1700 McHENRY AVE., NO. 80
MODESTO, CA 95350
PHONE (209) 524-5221Mr. Bill Greenspan
400 Oyster Point Blvd #319
O. San Francisco C. 94080

SUBJECT

Hi

DATE

5/20/06

MESSAGE:

you did it !!! We feel so lucky you came on our case to help us settle our claim.

You are a "True Business Man" that stays on the job and gets it done.

Without "you" I wonder how long it would have gone on with all the excuses - ???

Thank you for your timely efforts. We really appreciate your attention. We feel

you settled our claim the best possible - you are a Great man. As you see how you

Sincerely,

Troy Mason

SIGNED

HaterisToo!-