

CHARLES H. FIELD

July 14, 2000

The Greenspan Company
3900 Paradise Road Suite 122
Las Vegas, Nevada 89109
Attention: Frank Candido

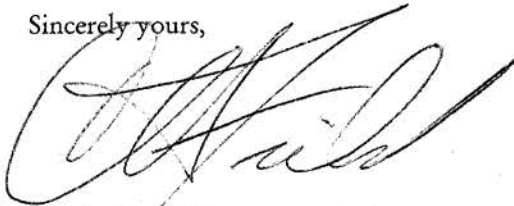
REFERENCE: Fire at 800 Sam Jonas

Dear Mr. Candido:

I want to thank you and your company for the professional handling of my losses at 800 Sam Jonas Drive.

You handled the dealings with Farmer's Insurance Company from the first day after the fire to the final payment in short time assuring that payment was made promptly and to my complete satisfaction.

Sincerely yours,



Charles H. Field,
800 Sam Jonas, Drive
Las Vegas, Nevada 89128