

Erica Evans
3805 Bugatti Way
Moesro, CA. 95350

March 13, 1995

Mr. Randy Goodman
The Greenspan Co.
400 Oyster Point Blvd., # 519
S. San Francisco, CA. 94080

Dear Mr. Goodman:

I would like to thank the Greenspan Co. and especially David Verbitts and Chris Glenister for representing me in my claim for insurance coverage through ITT Hartford.

Both David and Chris were so thorough and encouraged me not to give up; their experience and professionalism really helped me these past ten months.

Thank you once again for The Greenspan Company's wonderful service.

Sincerely,

Susan Hackett

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